

※The bus stop for the shuttle bus starting September 1, 2023.

Reservation only

Guide to free shuttle bus departing and arriving Sapporo.

Everyday Operation

洞爺サンパレスリゾート&スパ
Toya SunPalace Resort & Spa

ザ・レイクスイート 湖の栖
The LakeSuite KO no SUMIKA

Outward way Departure time / 1:00pm

Return Departure time from the hotel / 9:45am

◎Time required : 2hours 30minutes

※No buses stop in the parking lot.
Do not enter the parking lot.
※No waiting area

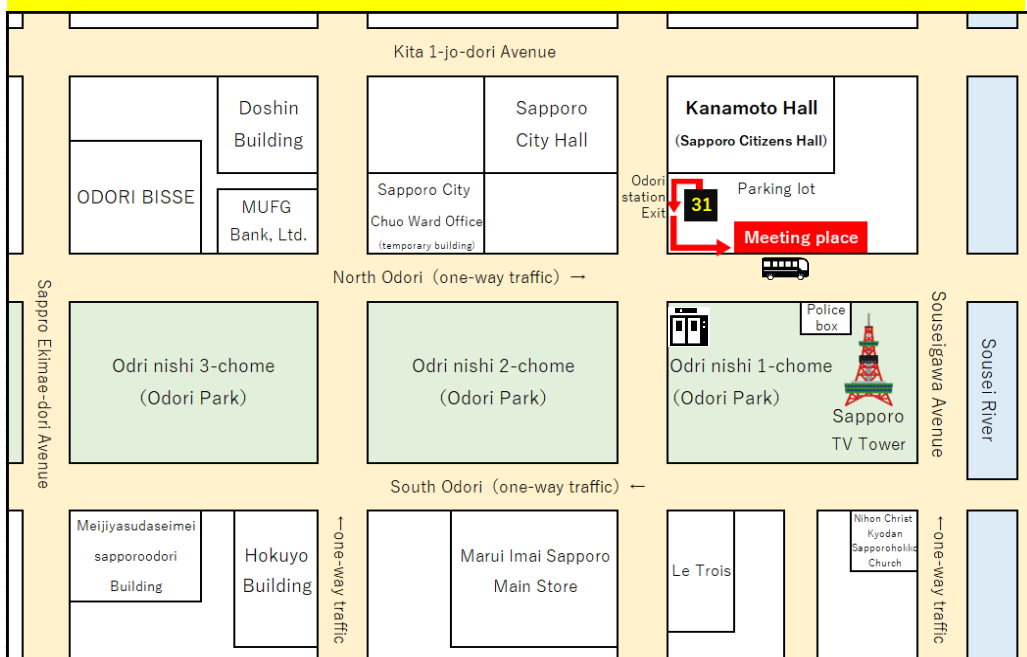
Meeting place

Odori-nishi 1-chome, Chuo-ku, Sapporo

In front of Kanamoto Hall(Sapporo Citizens Hall) parking lot

※Exit 31 of Odori Subway Station is the closest exit (there is an escalator going up).

Start receiving bus tickets at **12:30 p.m.** Meet by **12:45 p.m.**



How to get there from underground

① Take Exit 31 of Odori Station and go up to the ground level.



② Go up from Exit 31 of Odori Station and take the sidewalk on the left side.



③ Follow the sidewalk and the ★ marker on the left above the sidewalk is the meeting place.



【About shuttle bus reservation】

- The bus is reservation-only. • The bus is nonstop to the hotel.
- Due to the limited number of units and number of people, we may have to decline due to already full capacity.
- Groups (11 or more people) are generally not permitted.

【About Seats】

- Each seat is specified. • If you wish to sit in the front for physical or other reasons, **please call or email us in advance.**
- **※Seating requests cannot be accepted on the day of the day.**

【Information on meeting place on the day】

- No waiting area is available.
- Not first-come, first-served on the day of the ride.
- Please use the restroom first, as you may be asked to board the bus immediately after receiving your ticket.

【Notes on use of shuttle bus service】

- Smoking is prohibited in the bus.
- If you have any changes or cancel your reservation, please let us know by the previous day. And if you will be late, please contact us as soon as possible.
- The shuttle bus leaves on time. If you miss the shuttle bus, you will come by public transport at your own expense.
- The return bus arrives at Hokuyo bldg., Nishi 3 chome, Odori.

【 Reservation / Inquiry 】

Toya Sunpalace Resort & Spa

The Lake Suite KOnoSUMIKA

9 : 00 ~ 18 : 00

E-mail : reserve@toyasunpalace.co.jp

E-mail : reserve@konosumika.com